

Texas Secure Electronic Fax Service

LABUSA Electronic Fax as a Service (eFaaS) is a hosted platform that enables sending, receiving, and managing of fax communication like how we handle email. The major benefit is that users do not need fax equipment or a telephone line. Just internet access and a web browser. More importantly, its secure, reliable, and cost effective compared to traditional faxing methods.

DIR Contract (DIR-TSO-3663)



Texas Department of Information Resources

LABUSA offers preferred pricing and priority service on Software as a Service (SaaS) solutions for qualified agencies through the Texas Department of Information Resources (DIR) under contract number DIR-TSO-3663. This procurement method may be used by state and local government, public education, other public entities in Texas, as well as public entities outside the state. More information can be found on the website at <http://dir.labusa.com>. LABUSA Texas DIR contract for SaaS solutions include Email as a Service (EaaS) and Electronic Fax as a Service (eFaaS).

Solution Overview

LABUSA eFaaS user portal uses the Zimbra Collaboration Suite®, providing the capabilities for email-to-fax, calendar, tasks management, file share, archiving, litigation hold capabilities, and more. Faxes documents can be sent through the interface in Word, Excel, PowerPoint, TIFF, Adobe PDF, and standard text formats. All faxes are received in Adobe PDF format.

The system is accessible from all the popular web browsers and mobile devices. The portal security login is password protected with strong and two-factor authentication capabilities. Faxes are stored and transmitted through the system using 256-bit encryption. Multiple fax channels are available allowing the user to send several faxes simultaneously without having a busy signal for incoming faxes. The following are included with the service;

- 99.999% telephone and network availability service level agreements (SLAs).
- Telephone and email support 7:00am - 6:00pm CT Monday – Friday.
- Local exchange telephone number included (or upgrade the U.S. Toll-free for additional fee).
- All accounts include 10GB of storage space with add-on space for addition cost (See Add10GB).



ABOUT LABUSA

LABUSA is an information technology and security firm focused on delivering services that provide operational efficiency with high security and low risk. Enabling innovation, growth, and profitability through a robust set of service offerings. LABUSA is the thought leader in protecting intellectual and physical assets.

DIR Package Pricing

Our Texas DIR packages are designed to offer cost-savings compared to locally hosted and other fax services. The sizes are based on the typical usage patterns for most organizations. There are three deployment options; 1) Each user can have a dedicated account with their own fax number. 2) Several users can share one account and fax number. 3) A group of users can have their own separate accounts that send and receive faxes from the same fax number.

LAB Professional (LABPRO) Low monthly rate with a set limit on send and receive pages

Product Code	Description	Cost
LABPro100	Free Account Setup, 100 Send and 100 Receive pages	\$14.05 /user /month
LABPro200	Free Account Setup, 200 Send and 200 Receive pages	\$27.20 /user /month
LABPro300	Free Account Setup, 300 Send and 300 Receive pages	\$39.90 /user /month
LABPro400	Free Account Setup, 400 Send and 400 Receive pages	\$51.68 /user /month
LABPro500	Free Account Setup, 500 Send and 500 Receive pages	\$62.57 /user /month

LAB Enterprise (LABENT) One-time setup with unlimited send and receive at a low rate

Product Code	Description	Cost
LABEntSetup	Account setup including fax number and 10GB of storage	\$136.01 one-time /user
LABEntSND	Send fax per page	\$ 0.06 /user /month
LABEntRCD	Receive fax per page	\$ 0.04 /user /month

eFaaS Optional Add-on Services

Product Code	Description	Cost
TollFree	Toll Free Number add-on upgrade for fax service	\$ 1.81 /user /month
AddUser	Add-on user for a group account	\$ 4.53 /user /month
Add10G	Add-on 10GB storage for fax account	\$ 4.53 /user /month

Summary

LABUSA manages and deploys enterprise cloud solutions - from turnkey infrastructure and software services to designing integrated hybrid platforms - providing the flexibility and expertise needed to move IT to an “as-a-service” model. Our Software as a Service offerings include collaboration and productivity tools designed for those organizations that need efficiency require security and reliability.

For personalized service - Call: **(281) 609-0638** or Email: DIR@labusa.com

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LAB Information Technology Incorporated (LABUSA) is a provider of information and security solutions. Based in Texas and serving corporate and government customers in the through the United States. LABUSA delivers innovative solutions that provide all encompassing management and protection of intellectual and physical assets.

For more information, contact your LABUSA representative or visit LABUSA on the Web at labusa.com

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