

Texas DIR - Email Service

LABUSA Email as a Service (EaaS) is a hosted platform that email, chat and file-sharing collaboration. The major benefit is, having enterprise-grade email collaboration without the costs and hassle of maintaining your environment. Just access the user portal from an internet web browser or through the email client.

DIR Contract (DIR-TSO-3663)

LABUSA offers preferred pricing and priority service on Software as a Service (SaaS) solutions through the



Texas Department of Information Resources

Texas Department of Information Resources (DIR) contract DIR-TSO-3663.

The technology procurement method used by state and local government, education, other public entities in Texas, as well as entities outside the state.

For more information, visit the website at <http://dir.labusa.com>. LABUSA

Texas DIR contract for SaaS solutions includes Email as a Service (EaaS) and Electronic Fax as a Service (eFaaS). This solution brief provides an overview and pricing of the email service.

Solution Overview

LABUSA EaaS portal uses the Zimbra Collaboration Suite®, providing complete email, contacts, calendar, file sharing, tasks, and messaging/videoconferencing, all accessed from a web browser or Zimbra Web Client via any device.

LABSUA is a Zimbra partner and Hosted provider. Zimbra Collaboration software includes powerful new technology and enhancements that make this the most competitive email solution while continuing to deliver on consistent strengths of Lowest TCO in the industry, Best-in-class security and privacy, Most diverse deployment options, and Greatest extensibility of any email platform. Services include;

- 99.999% network availability service level agreements (SLAs).
- Telephone and email support 7:00 am - 6:00 pm CT Monday – Friday.
- Integration with electronic fax service.
- All accounts include 25GB of storage space with add-on space for an additional cost (See Add10GB).



DIR Package Pricing

Our Texas DIR packages are designed to offer cost-savings compared to other email solutions. The prices are tiered based on the number of users.

ABOUT LABUSA

LABUSA is an information technology and security firm focused on delivering services that provide operational efficiency with high security and low risk. Enabling innovation, growth, and profitability through a robust set of service offerings. LABUSA is the thought leader in protecting intellectual and physical assets.

Email as a Service (EaaS) EaaS features the Zimbra Collaboration Suite® providing managed email, calendar, contacts, instant messaging, mobile support, and archive & eDiscovery capabilities – in an enterprise private cloud computing infrastructure.

Product Code	Description	Cost
ZCS1	For 1 – 12 User Accounts on a single domain	\$5.89 /user /month
ZCS2	For 13 – 25 User Accounts on a single domain	\$5.44 /user /month
ZCS3	For 26 – 50 User Accounts on a single domain	\$4.98 /user /month
ZCS4	For 51 – 150 User Accounts on a single domain	\$4.53 /user /month
ZCS5	For 151 – 300 User Accounts on a single domain	\$4.08 /user /month
ZCS6	For 3011 – 999 User Accounts on a single domain	\$3.63 /user /month
ZCS7	For 1000 or more User Accounts on a single domain	\$3.17 /user /month

EaaS Optional Add-on Services

Product Code	Description	Cost
ZCS-10G	Add-on 10GB storage for fax account	\$ 4.53 /10GB /month
ZCS-M	User email migration service from a supported platform	\$77.07 /user
ZCS-DR	Email domain name registration and DNS hosting	\$ 27.20 /year
ZCS-DNS	Email domain name services	\$ 27.20 /year
ZCS-SSL	Single SSL Certificate for one domain name	\$ 227.69 /year

SaaS Optional Consulting and Support Service

Consulting, training, and support services discounted hourly rate of \$42.81 /hour

Summary

LABUSA manages and deploys enterprise cloud solutions - from turnkey infrastructure and software services to designing integrated hybrid platforms - providing the flexibility and expertise needed to move IT to an “as-a-service” model. Our Software as a Service offerings includes collaboration and productivity tools designed for those organizations that require security and reliability. Texas DIR contracts include:

- DIR-TSO-3663: Email and Electronic Fax as a Service
- DIR-CPO-4414: Comprehensive Web Development and Managed Services

For product evaluation or more information

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LAB Information Technology Incorporated (LABUSA) is a provider of information and security solutions. Based in Texas and serving corporate and government customers in the through the United States. LABUSA delivers innovative solutions that provide all encompassing management and protection of intellectual and physical assets.

For more information, contact your LABUSA representative or visit LABUSA on the Web at labusa.com

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