

Texas DIR - Electronic Fax Service

LABUSA Electronic Fax as a Service (eFaaS) is a hosted platform that enables sending, receiving, and managing of fax communication like how we handle email. The major benefit is that users do not need fax equipment or a telephone line. Just internet access and a web browser. More importantly, it is secure, reliable, and cost-effective compared to traditional faxing methods.

DIR Contract (DIR-TSO-3663)



Texas Department of Information Resources

LABUSA offers preferred pricing and priority service on Software as a Service (SaaS) solutions through the Texas Department of Information Resources (DIR) contract DIR-TSO-3663. The technology procurement method used by state and local government, education, other public entities in Texas, as well as entities outside the state. For more information, visit the website at <http://dir.labusa.com>. LABUSA Texas DIR contract for SaaS solutions includes Email as a Service (EaaS) and Electronic Fax as a Service (eFaaS). This solution brief provides an overview and pricing of the fax service.

Solution Overview

LABUSA eFaaS portal uses the Zimbra Collaboration Suite®, providing the capabilities for email-to-fax, calendar, task management, file share, archiving, litigation hold capabilities, and more. Documents in Word, Excel, PowerPoint, TIFF, Adobe PDF, and standard text formats are faxed and managed through the interface. Incoming faxes are in Adobe PDF format.

The system is accessible from all the popular web browsers and mobile devices. The portal security login is password protected with strong and two-factor authentication capabilities. Faxes are stored and transmitted through the system using 256-bit encryption. The multiple fax channel system allows the users to send several faxes simultaneously without having a busy signal for incoming faxes. Services included;

- 99.999% telephone and network availability service level agreements (SLAs).
- Telephone and email support 7:00 am - 6:00 pm CT Monday – Friday.
- A local exchange telephone number included (or upgrade the U.S. Toll-free for an additional fee).
- All accounts include 10GB of storage space with add-on space for an additional cost (See Add10GB).



ABOUT LABUSA

LABUSA is an information technology and security firm focused on delivering services that provide operational efficiency with high security and low risk. Enabling innovation, growth, and profitability through a robust set of service offerings. LABUSA is the thought leader in protecting intellectual and physical assets.

DIR Package Pricing

Texas DIR packages offer cost-savings and advance capabilities compared to other fax solutions. Each user can have a dedicated account with their fax number or a group of users with a shared fax number. Customized to your needs and full support is provided.

LAB Professional (LABPRO) Low monthly rate with a set limit on sending and receiving pages

Product Code	Description	Cost
LABPro100	Free Account Setup, 100 Send and 100 Receive pages	\$14.05 /user /month
LABPro200	Free Account Setup, 200 Send and 200 Receive pages	\$27.20 /user /month
LABPro300	Free Account Setup, 300 Send and 300 Receive pages	\$39.90 /user /month
LABPro400	Free Account Setup, 400 Send and 400 Receive pages	\$51.68 /user /month
LABPro500	Free Account Setup, 500 Send and 500 Receive pages	\$62.57 /user /month

LAB Enterprise (LABENT) One-time setup with unlimited send and receive at a low rate

Product Code	Description	Cost
LABEntSetup	Account setup including fax number and 10GB of storage	\$136.01 one-time /user
LABEntSND	Send fax per page	\$ 0.06 /user /month
LABEntRCD	Receive fax per page	\$ 0.04 /user /month

eFaaS Optional Add-on Services

Product Code	Description	Cost
TollFree	Toll-Free Number add-on upgrade for fax service	\$ 1.81 /user /month
AddUser	Add-on user for a group account	\$ 4.53 /user /month
Add10G	Add-on 10GB storage for fax account	\$ 4.53 /user /month

Summary

LABUSA manages and deploys enterprise cloud solutions - from turnkey infrastructure and software services to designing integrated hybrid platforms - providing the flexibility and expertise needed to move IT to an “as-a-service” model. Our Software as a Service (SaaS) offerings includes collaboration and productivity tools designed for those organizations that require security and reliability. Texas DIR contracts include:

- DIR-TSO-3663: Email and Electronic Fax as a Service
- DIR-CPO-4414: Comprehensive Web Development and Managed Services

For personalized service - Call: **(281) 393-8003** or Email: DIR@labusa.com

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LAB Information Technology Incorporated (LABUSA) is a provider of information and security solutions. Based in Texas and serving corporate and government customers in the through the United States. LABUSA delivers innovative solutions that provide all encompassing management and protection of intellectual and physical assets.

For more information, contact your LABUSA representative or visit LABUSA on the Web at labusa.com

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