

Secure Electronic Fax Service

LABUSA Electronic Fax as a Service (eFaaS) is a hosted platform that enables sending, receiving, and managing of fax communication like how we handle email. The major benefit is that users do not need fax equipment or a telephone line. Just internet access and a web browser. More importantly, it is secure, reliable, and cost-effective compared to traditional faxing methods.

Solution Overview

LABUSA eFaaS user portal uses the Zimbra Collaboration Suite®, providing the capabilities for email-to-fax, calendar, task management, file share, archiving, litigation hold capabilities, and more. Faxes documents can be sent through the interface in Word, Excel, PowerPoint, TIFF, Adobe PDF, and standard text formats. All faxes are received in Adobe PDF format.

The system is accessible from all the popular web browsers and mobile devices. The portal security login is password protected with strong and two-factor authentication capabilities. Faxes are stored and transmitted through the system using 256-bit encryption. Multiple fax channels are available, allowing the user to send several faxes simultaneously without having a busy signal for incoming faxes. Services include;

- 99.999% telephone and network availability service level agreements (SLAs).
- Telephone and email support 7:00 am - 6:00 pm CT Monday – Friday.
- A local exchange telephone number included (or upgrade the U.S. Toll-free for an additional fee).
- All accounts include 10GB of storage space with add-on space for an additional cost (See Add10GB).

Why LABUSA eFaaS

More than just a cost-effective alternative, LABUSA eFaaS offers some of the most advanced security and encryption protocols available for protecting fax transmission and storage. Industries such as healthcare, financial services, and government have regulations that require security compliance with the LABUSA eFaaS offer.

LABUSA provides personalized service, training, and support for the eFaaS. Users can quickly begin managing fax communication. The solution is highly dependable and reliable.



ABOUT LABUSA

LABUSA is an information technology and security firm focused on delivering services that provide operational efficiency with high security and low risk. Enabling innovation, growth, and profitability through a robust set of service offerings. LABUSA is the thought leader in protecting intellectual and physical assets.

LABUSA eFaaS Package Pricing

Our packages are designed to offer cost-savings and advanced capabilities compared to other fax solutions. Each user can have a dedicated account with a fax number, or a group of users can share an account and fax number.

LAB Professional (LABPRO) Low monthly rate with a set limit on sending and receive pages

Product Code	Description	Cost
LABPro100	Free Account Setup, 100 Send and 100 Receive pages	\$15.50 /user /month
LABPro200	Free Account Setup, 200 Send and 200 Receive pages	\$30.00 /user /month
LABPro300	Free Account Setup, 300 Send and 300 Receive pages	\$44.00 /user /month
LABPro400	Free Account Setup, 400 Send and 400 Receive pages	\$57.00 /user /month
LABPro500	Free Account Setup, 500 Send and 500 Receive pages	\$69.00 /user /month
LABPro600	Free Account Setup, 600 Send and 600 Receive pages	\$79.00 /user /month
LABPro700	Free Account Setup, 700 Send and 700 Receive pages	\$87.00 /user /month

LAB Enterprise (LABENT) One-time setup with unlimited send and receive at a low rate

Product Code	Description	Cost
LABEntSetup	Account setup including fax number and 10GB of storage	\$150.00 one-time /user
LABEntSND	Send fax per page	\$ 0.07 /user /month
LABEntRCD	Receive fax per page	\$ 0.05 /user /month

eFaaS Optional Add-on Services

Product Code	Description	Cost
TollFree	Toll-Free Number add-on upgrade for fax service	\$ 2.00 /user /month
AddUser	Add-on user for a group account	\$ 4.53 /user /month
Add10G	Add-on 10GB storage for fax account	\$ 4.53 /user /month

Summary

LABUSA manages and deploys enterprise cloud solutions - from turnkey infrastructure and software services to designing integrated hybrid platforms - providing the flexibility and expertise needed to move IT to an “as-a-service” model.

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LAB Information Technology Incorporated (LABUSA) is a provider of information and security solutions. Based in Texas and serving corporate and government customers in the through the United States. LABUSA delivers innovative solutions that provide all encompassing management and protection of intellectual and physical assets.

For more information, contact your LABUSA representative or visit LABUSA on the Web at labusa.com

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