

## Email as a Service (EaaS)

LABUSA.com | 281-393-8003

*LABUSA Email as a Service (EaaS) is a hosted platform of a suite of collaboration and messaging tools such as Email, chat, and file-sharing. The solution offers an enterprise-grade email system without the costs and hassle of maintaining the equipment. The cloud-based system is accessible via a web browser, mail client, or desktop & mobile apps.*

### Solution Overview

LABUSA EaaS portal uses the Zimbra Collaboration Suite®, a next-generation enterprise messaging and collaboration software. The system provides complete Email, contacts, calendar, file sharing, tasks, chat messaging, and videoconferencing.

#### End-User Feature Benefits

- Self-Organizing Mailboxes and Document Storage
- Comprehensive Calendaring and Group Scheduling
- Any Place and Any Machine with AJAX-based end-user interface (cross-browser/OS)
- Dedicated hosted environment for better security and performance
- Integrated anti-spam and anti-virus

#### Why LABUSA EaaS

You shouldn't spend more and get less! More than just a cost-effective alternative, LABUSA EaaS offers advanced features and support for messaging and collaboration. Industries such as healthcare, financial services, and government have regulations that require security compliance with the LABUSA EaaS offer.

LABUSA fully supports the infrastructure, provides system administration, and help desk support for the end-users. The service includes 99.999% availability and phone and email support 7:00 am - 6:00 pm CT Monday – Friday.

*“We believe that technology should align with business goals, protect, improve, and generate a better return. We help deploy solutions and provide the support to ensure it.”*

## Feature List

Email and Standard Functions	Premium	Professional	Standard
Basic Search	Yes	Yes	Yes
Conversation Views	Yes	Yes	Yes
Offline Web Client (Chrome & Firefox)	Yes	Yes	Yes
Message Tagging	Yes	Yes	Yes
Advanced Search Builder	Yes	Yes	Yes
Attachment Search	Yes	Yes	Yes
Sharing Folders and Files	Yes	Yes	Yes
Portable File Briefcase	Yes	Yes	Yes
Managing Tasks	Yes	Yes	Yes
Simple Customizations	Yes	Yes	Yes
<b>Contact</b>			
Personal Distribution Lists	Yes	Yes	Yes
Global Address Lists (GAL)	Yes	Yes	Yes
<b>Calendar</b>			
Calendar Feature	Yes	Yes	Yes
Group and Resource Scheduling	Yes	Yes	Yes
<b>Desktop Clients</b>			
POP and IMAP Email	Yes	Yes	Yes
CardDAV, iCal and CalDAV Clients	Yes	Yes	Yes
<b>Mobile Devices</b>			
Mobile Web Client	Yes	Yes	Yes
POP & IMAP Email for Smartphones	Yes	Yes	Yes
CardDAV Contacts & CalDAV Calendar	Yes	Yes	Yes
<b>Server Administration</b>			
Web Administration Console	Yes	Yes	Yes
Command Line Interface (CLI)	Yes	Yes	Yes
Integrated Anti-Spam and Anti-Virus	Yes	Yes	Yes
Postscreen MTA Security	Yes	Yes	Yes
Secure Sockets Layer (SSL) / Server Name Indication (SNI)	Yes	Yes	Yes
LDAP and MS Active Directory Support	Yes	Yes	Yes
<b>Backup and Recovery</b>			
Standard daily system backup with 30-day retention	Yes	Yes	Yes
Off-site cloud backup storage	Yes	Yes	Yes
Encrypted backup data storage	Yes	Yes	Yes
All data storage within the United States	Yes	Yes	Yes
Restores with 24 hours or less	Yes	Yes	Yes
Custom backup and restore solutions	Yes	\$\$	\$\$

**Feature List cont.**

<b>Networked Advanced Features</b>	<b>Premium</b>	<b>Professional</b>	<b>Standard</b>
Real-time Backup and Restore	Yes	Yes	-
Hierarchical Storage Management	Yes	Yes	-
Delegate and Domain Administration	Yes	Yes	-
High Availability Server Clustering	Yes	Yes	-
Smartcard & Common Access Card	Yes	Yes	-
White Label for Web Client Branding	Yes	Yes	-
S/MIME Digital Signatures & Encryption	Yes	Yes	-
Unified Communications Integration	Yes	Yes	-
Custom Retention Policies	Yes	Yes	-
Two-Factor Authentication	Yes	Yes	-
High Fidelity Document Preview	Yes	Yes	-
Zimbra Mobile (ActiveSync)	Yes	Yes	-
Outlook Sync (MAPI)	Yes	Yes	-
Mobile Device Policy Management	Yes	Yes	-
Archiving & Discovery	Yes	Yes	-
Litigation Hold	Yes	Yes	-
Outlook for Mac (EWS)	\$. \$\$	\$. \$\$	-
MS Exchange Interoperability	Yes	Yes	-
<b>Chat and Talk</b>			
Chat (1:1 Conversations)	Yes	Yes	-
Talk (video conferencing and screen sharing)	\$. \$\$	\$. \$\$	-
<b>Suite Plus</b>			
Backup Plus	Yes	\$. \$\$	-
Hierarchical Storage Management (HSM) Plus	Yes	\$. \$\$	-
Delegated Administrator	Yes	\$. \$\$	\$. \$\$
Mobile App	Yes	\$. \$\$	-
<b>Domain Management &amp; Customization</b>			
Multi-Domain Support	Yes	Yes	Yes
Migration Tools	Yes	Yes	Yes
<b>Support</b>			
Email & Phone Support (8x5 ET/CT)	Yes	Yes	Yes
Premier Support (24x7)	\$. \$\$	\$. \$\$	\$. \$\$
Elite (Additional Packaged Support)	\$. \$\$	\$. \$\$	-
Elite (Additional Source Code Support)	\$. \$\$	\$. \$\$	-
Professional Services	\$. \$\$	\$. \$\$	\$. \$\$

*The LABUSA EaaS includes the items listed within the Standard column. Please call to upgrade to Professional or Premium.*

## LABUSA EaaS Pricing

Our packages offer cost-savings and advanced capabilities compared to other email solutions.

## Email as a Service (EaaS)

Include the private cloud computing infrastructure, standard feature list, and 25GB of storage per account.

Product Code	Description	Cost (Monthly per user)
ZCS1	For 1 – 12 User Accounts on a single domain	\$6.50 /user /month
ZCS2	For 13 – 25 User Accounts on a single domain	\$6.00 /user /month
ZCS3	For 26 – 50 User Accounts on a single domain	\$5.50 /user /month
ZCS4	For 51 – 150 User Accounts on a single domain	\$5.00 /user /month
ZCS5	For 151 – 300 User Accounts on a single domain	\$4.50 /user /month
ZCS6	For 3011 – 999 User Accounts on a single domain	\$4.00 /user /month
ZCS7	For 1000 or more User Accounts on a single domain	\$3.50 /user /month

## Optional Add-on Services

Product Code	Description	Cost
ZCS-10G	Add-on 10GB storage per account	\$ 5.00 /10GB /month
ZCS-M	User email migration service from a supported platform	\$ 85.00 /user
ZCS-DR	Email domain name registration and DNS hosting	\$ 30.00 /year
ZCS-DNS	Email domain name services	\$ 30.00 /year
ZCS-SSL	Single SSL Certificate for one domain name	\$ 250.00 /year

To test the service or learn more about Email as a Service under Texas DIR contract DIR-TSO-3663, please give us a call at 281-393-8003 or Email [DIR@labusa.com](mailto:DIR@labusa.com). We look forward to hearing from you.

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LAB Information Technology Incorporated (LABUSA) is a provider of information and security technology solutions. Based in Texas with office in Illinois and servings corporate and government clients in the United States and international. LABUSA delivers innovative solutions that provide all encompassing management and protection of intellectual and physical assets.

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