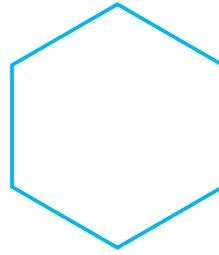


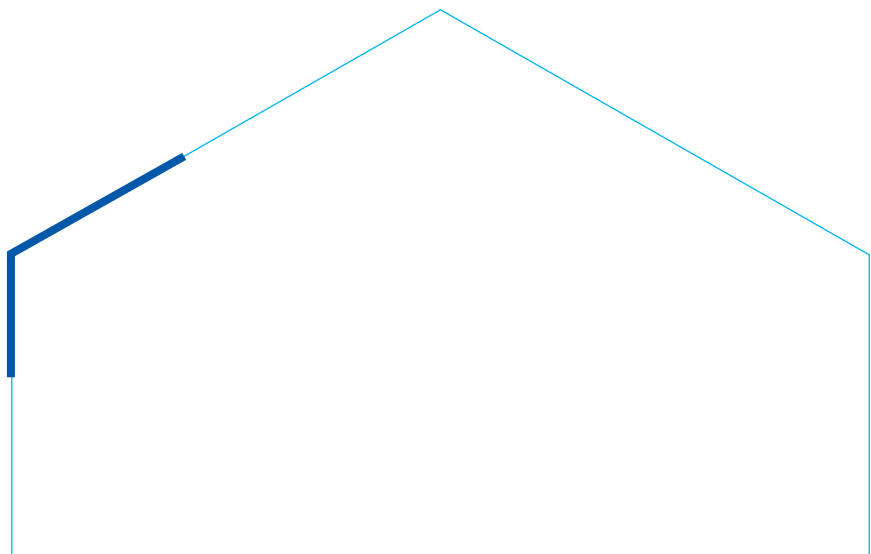
SOLUTION BRIEF

Cloud Managed Services,
Integrated Security,
Consulting and
Training

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Capability Statement

We manage web and mobile applications in our cloud platform containing built-in disaster recovery and cybersecurity practices. We also train and recruit professionals to support clients from installation to operations. We deliver a robust human resource and cloud asset management practice that creates business value and resilience against cyber threats.

Software / Infrastructure as a Service

Cloud computing on fully managed Public, Private, and Hybrid platforms

IT Consulting Services

Staffing with subject matter experts for on-site or remote short or long-term project support

Data Center Managed Services

Data Center support, including system and network operations or equipment replacement

Electronic Fax / Email as a Service

Hosted fax, email, and other messaging services with security and data integrations

Integrated Security

Electronic security through Intrusion detection, access control, and video surveillance systems

Website Support

Content management systems (CMS), website design, deployment, and hosting.

NAICS Codes:

518210, 541511, 541512,

541513, 541519, and 561621

Unique Entity ID: E36ARAHK2276

CAGE Code: 1S7Q2

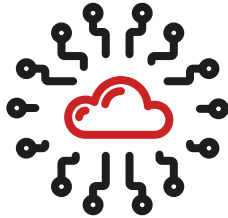
Founded in 1999, LABUSA is servicing clients in public and private sectors through a global network of experts. Our clients call upon us to support some of their critical workloads—**delivering and managing information systems and security** that effectively protect national infrastructure, improve information flow, and enhance education.

Client Success Stories

- ✳ Army Medical Department – Software as a Service (SaaS)
- ✳ City of Somerville Texas – SaaS
- ✳ Department of the Army – IT Staff Augmentation
- ✳ Department of Commerce OIG – IT Consulting
- ✳ Dept of the Interior U.S. Geological Survey – Programming
- ✳ Orangefield Independent School District – SaaS
- ✳ Sandia National Laboratories – Electronic Security
- ✳ Texas Department of Agriculture – SaaS
- ✳ Texas Secretary of State – Website Development
- ✳ United Nations Children’s Fund – Web & Server Hosting
- ✳ White Sands Missile Range – Electronic Security
- ✳ The Harris Center - Mobile Application Development

Headquartered in (Pearland) Houston, TX, USA, with offices in Chicago, IL, USA, Accra, Ghana, and Nairobi, Kenya. We employ subject matter experts and network infrastructure to support a wide range of global marketplaces.

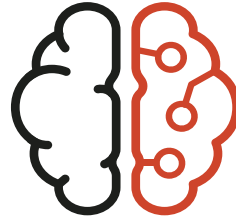
Results happen with the right mix of people, processes, and technology. The LABUSA staffing practice includes finding subject matter experts to support projects and training them on outsourcing professional standards. The LABUSA Open Hybrid Cloud is a fully managed computing infrastructure deployed to align with client's business operations.



Cloud Managed
Services



Integrated Security



Consulting



Training

Cooperative Agreements

⚙️ **DIR-CPO-4722 - Software Solution Services**

Products available under this Contract are LABUSA custom software as a service for email and electronic fax. Services include installation, configuration, training, maintenance, support, and license.

⚙️ **DIR-CPO-4414 - Website Design and Hosting**

Services available under this Contract are limited to Comprehensive Web Development and Managed Services.

⚙️ **TIPS 230601 - Technology Consulting Services**

Services available under this Contract are IT Consulting And Other Related Services including short or long-term projects, staff augmentation, and mission-critical support in all disciplines if technology.

⚙️ **TIPS 190701 - Web Hosting, and Management**

Services available under this Contract are limited to Comprehensive Web Development and content management systems.

⚙️ **TIPS 230302 - Data Center Hosting, Sales and Services**

Server Hosting, Colocation, and Website hosting services

Cloud Managed Services

LABUSA provides the hosting and managed services for hardware, software, space, power, and network. Benefit from not having routine management and equipment costs.



Benefits

- Customer-specific scope of work and network availability service level agreements (SLAs)
- Telephone and email support options
- Fault-tolerant SAS 70 Type II Complaint hosting facility with redundant architectures (N+1)
- Full system administration support provided
- Backup and disaster recovery services
- Firewall support and configuration
- Wide variety of Operating Systems, Open Source, and Commercially available software supported
- Content management system (CMS) – cPanel, Drupal, and WordPress

Consulting

LABUSA provides consulting and professional services focused on advising and helping businesses meet their goals by leveraging information technology. We provide the estimating, managing, implementing, deployment, and administration of IT and electronic security systems.

Benefits

- Acquisition and installation of new equipment.
- Assistance with a project-based solution or set of services.
- Augment IT staff with subject matter experts.
- Ongoing support and maintenance.
- Provide mission-critical day-to-day support.
- Training or a knowledge transfer.



Integrated Security

LABUSA Integrated Surveillance Solutions (ISS) is about deploying surveillance platforms for the monitoring, recording, and control of electronic devices. LABUSA ISS offers capabilities that include monitoring and recording of audio, video, transactions from Point-of-sales (POS) systems, ATMs, and many other electronic devices.



Benefits

- Identify and assess surveillance needs.
- Develop an architecture to support the organization's environment.
- Install the cabling, cameras, and systems best suited to support the solution.
- Validate the solutions with the client.
- Provide ongoing training and support.

Training

LABUSA provides training and certification called The Global Outsource and Offshore Professional (GOOPro). This training is designed to distinguish individuals as leaders in the field of global offshore outsourcing. The training promotes a practice where all parties to an outsourcing relationship have a commonly shared knowledge, approach, and commitment to success.

Benefits

- Deploy high-quality training programs at a lower cost
- Gain access to experts with diverse skill sets
- Mitigate security risks with industry experts
- Expand the geographic reach and cultural norms
- Increase turnaround time for developing talent



Comprehensive Web Development

Website Design and Development Service is creative and functional website designs combined with user experience packages. Dive right into a full-scale custom enterprise-class web application without the expensive startup cost.

Benefits

- Custom and Unique Design
- Deployment with backup and disaster recovery
- Complete W3C Certified HTML development
- Team of Expert Designers and Developers
- Content Management System
- Google Friendly Sitemap
- Mobile Responsive Options
- Website accessibility evaluation and compliance
- Performance and security testing
- Content distribution network (CDN)
- Digital marketing planning
- Search Engine Optimization (SEO)
- 100% Satisfaction Guarantee



Email as a Service (EaaS)

LABUSA EaaS portal uses the Zimbra Collaboration Suite®, a next-generation enterprise messaging and collaboration software. The system provides complete Email, contacts, calendar, file sharing, tasks, chat messaging, and videoconferencing.



Benefits

- Self-Organizing Mailboxes and Document Storage
- Full Feature Email, Calendar, and Address Book.
- Any Place and Any Machine with AJAX-based end-user interface (cross-browser/OS)
- Mobile device access for iPhone, Windows Mobile
- Devices, Android, and NotifySync.
- Integration with Microsoft Exchange and Active Directory.
- Dedicated hosted environment for better security and performance
- Integrated anti-spam and anti-virus

Contact LABUSA

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Licenses and Certifications Agreements



Texas Department of Public Safety Security
License# B20248



Houston Minority Supplier
Development Council



ISO 9001:2015
Certificate No: 1116745



National Institute of Standards
and Technology



Texas Historically Underutilized
Business (HUB) Certified

*Technology support
From Concept To Production*

LAB Information Technology Incorporated (LABUSA) is a cloud service provider headquartered in Texas serving clients internationally. LABUSA delivers innovative solutions that provide all-encompassing management and protection of intellectual and physical assets. For more information, visit labusa.com.

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